Who are the Specialist Service Providers in Lewisham?

**Lewisham Police Community Safety Unit**

The Community Safety Unit is responsible for the investigation of hate crimes, including domestic violence, within the Borough of Lewisham. The CSU is staffed with male and female officers specially trained to deal with hate crime and domestic violence and is based at Lewisham Police Station.

You can contact the CSU on 020 8284 8339 but in cases of emergency always dial 999.

**Lewisham Victim Support**

Victim Support is the independent national charity for people affected by crime. They offer information, practical help and emotional support to victims of domestic violence. Victim Support in Lewisham have a Domestic Abuse Officer who works with victims of intimate partner violence, a Familial Abuse Officer who works with victims of familial domestic abuse (domestic abuse between family members) and a Children’s Worker who works with children and young people who have experienced domestic abuse. Victim Support also offer weekly support groups and drop in sessions.

You can contact Victim Support Lewisham on 020 8698 4583.

**Women Against Domestic Violence (WADV)**

WADV support women who have experienced or are experiencing domestic violence. They offer practical help and emotional support, individual counselling, weekly support groups and volunteering opportunities. They also have a Children’s Worker who offers individual and group art therapy to children who have experienced / witnessed domestic violence.

You can contact WADV on 020 7252 8518.

**Refuge Floating Support Service**

Refuge Floating Support Service offer practical help and emotional support to women who want to remain in their own home.

You can contact Refuge Floating Support Service on 020 8469 0864.

**TRYangle**

TRYangle run a violence intervention programme for male perpetrators of domestic violence and a women’s support service for the (ex) partners of perpetrators on the programme. The Domestic Violence Intervention Programme is for men who want to end violent or abusive behaviour towards a partner. They also offer individual counselling to men and women. TRYangle are based in Greenwich, but run weekly groups in Lewisham.

You can contact the Men’s Service on 020 88554564 and the Women’s Service on 020 8854 6906.

**Women and Girls Network (WGN)**

WGN is a London-wide counselling and information service for any woman or girl who has experienced any form of violence or abuse, including domestic violence. They offer individual counselling for women
and girls in Lewisham. They also have a p/t Young Women’s Advocate in Lewisham who works with girls and young women who have experienced, or are at risk of, gendered violence.

You can contact WGN on 020 7610 4678 (office) or 020 7610 4345 (helpline).

**Community Groups Programme**

The Community Groups Programme is an integrated community groups programme for children and their mothers who have experienced domestic abuse. The children’s groups help children begin the healing process by providing an opportunity for children to talk about what happened, helping them to understand it’s not their fault and teaching them how to develop a safety plan and practise it. The mother’s groups support women in understanding how best to help their children. The programme is a 12-week programme that runs during term time.

You can contact the Coordinator for the Community Groups Programme, Jennie Levers, on 020 7252 8518.

**National Domestic Violence Helpline**

The Free Phone 24-hour National Domestic Violence Helpline, run in partnership between Women’s Aid and Refuge, is a national service for women experiencing domestic violence, their family, friends, colleagues and others calling on their behalf.

The Helpline can give support, help and information over the telephone. The Helpline is staffed 24 hours a day by fully trained female helpline support workers and volunteers. All calls are completely confidential. Translation facilities for callers whose first language is not English, and a service for callers who are deaf or hard of hearing are available.

You can contact the National Domestic Violence Helpline on 0808 2000 247.

**Broken Rainbow**

Broken Rainbow offer support to lesbian, gay, bisexual and transgender people experiencing domestic violence.

You can contact Broken Rainbow on 0300 999 LGBT (5428) and 08452 60 44 60 on Monday from 2-8pm, Wednesday 10am-1pm and Thursday 2-8pm.

**Southall Black Sisters**

Southall Black Sisters manage a resource centre in West London that provides a comprehensive service to black (Asian and African-Caribbean) women experiencing violence and abuse. They offer specialist advice, information, casework, advocacy, counselling and self-help support services in several community languages.

You can contact Southall Black Sisters on 020 8571 0800 (Helpline – Mon to Fri 10am to 5pm, closed Wed 12.30pm to 1.30pm) and 020 8571 9595 (General Enquiries – Mon to Fri 9am to 4pm, closed for lunch 12.30pm to 1.30pm).
**ManKind Initiative**

The ManKind Initiative provides a helpline service for male victims of domestic abuse. They welcome calls from male victims and calls from friends and family members of victims. They give men a chance to talk about their experience, and we can give information to men on what their next steps could be. They can also refer men to other specialist services.

You can contact ManKind Initiative on 01823 334244.

**Men's Advice Line**

The Men’s Advice Line is a confidential helpline for all men experiencing domestic violence by a current or ex-partner. This includes all men – in heterosexual or same-sex relationships. They give men who experience domestic violence the chance to talk about it. They provide emotional support, practical advice and can inform men of specialist services that give advice on legal, housing, child contact, mental health and other issues.

You can contact Men's Advice Line on 0808 801 0327 on Monday to Friday from 10am to 1pm and 2pm to 5pm. You can also email them on info@mensadviceline.org.uk.